

Agenda

- Financial Highlights
- Business Update
- Financial Statements
 - Income Statement
 - Balance Sheet
- Business Analysis



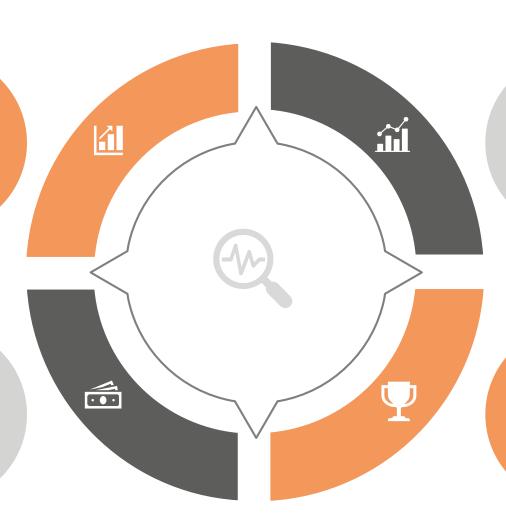
Financial Highlights – Q4FY20

Q4 Revenue at INR 11,093 Mn

- Up 14.1% YoY, Up 3.3% QoQ
- Up 19.0% YoY excl GIS business
- Constant currency organic revenue growth is 3.0%

Net Profits at INR 1,136 Mn

- Up 7.7% YoY, down 7.9% QoQ
- Net Profit excl. GIS business Up 11.4%
 YoY



EBITDA at INR 1,971 Mn

- Up 15.5% YoY, Up 1.6% QoQ
- EBITDA Margins at 17.8%, Down 31 bps QoQ and up 22 bps YoY

Order Intake at \$180 Mn

• \$468 Mn of firm business executable over next 12 months

Financial Highlights – FY20

FY20 Revenue at INR 41,839 Mn

- Up 13.8% over last year
- Up 18.5% excl GIS business

Net Profits at INR 4,440 Mn

- Up 10.1% over last year
- Net Profit excl. GIS business Up 15.8% over last year



EBITDA at INR 7,197 Mn

- Up 11.6% over last year
- EBITDA Margins at 17.2%, Down 35 bps
- EBITDA Margins excluding GIS at 17.3%, Down 3 bps over last year

Order Intake at \$748 Mn

- \$468 Mn of firm business executable over next 12 months
- Order executable increased by 20% over last year

Consolidated Income Statement – Continuing Business (Excl. GIS)

INR Mn.

Particulars	Q4FY20	Q3FY20	QoQ%	Q4FY19	YoY%
Gross Revenues	11,093	10,734	3.3%	9,319	19.0%
GM%	34.3%	34.1%	15 Bps	34.4%	-14 Bps
EBITDA	1,988	1,940	2.5%	1,585	25.5%
EBITDA%	17.9%	18.1%	-15 Bps	17.0%	92 Bps
Cost of ESOPS	17	0	NA	0	NA
EBITDA (Post RSU)	1,971	1,940	1.6%	1,585	24.4%
EBITDA% (Post RSU)	17.8%	18.1%	-31 Bps	17.0%	76 Bps
Profit Before Tax (Before exceptional items)	1,718	1,621	6.0%	1,332	29.0%
PBT % (Before exceptional items)	15.5%	15.1%	39 Bps	14.3%	120 Bps
Exceptional items	128	0	NA	56	128.6%
Profit Before Tax	1,590	1,621	-1.9%	1,276	24.6%
PBT %	14.3%	15.1%	-77 Bps	13.7%	64 Bps
Profit After Tax (after Minority Int.)	1,136	1,233	-7.9%	1,020	11.4%
PAT%	10.2%	11.5%	-125 Bps	10.9%	-70 Bps
Basic EPS (INR)	18.2	19.8	-8.0%	16.6	9.8%

[•] NTL Signed a definitive agreement for the sale of entire 88.99% stake in GIS business on April 6, 2019 and hence from FY20, the business will be monitored excluding GIS.

Consolidated Income Statement – FY20

INR Mn.

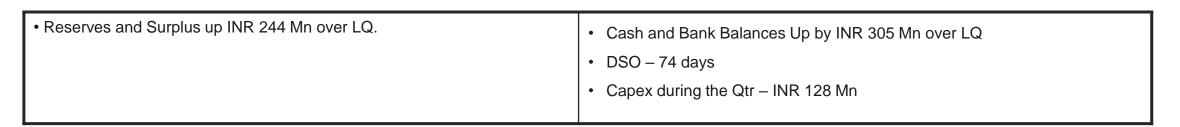
Particulars (Amount in INR Mn)	FY 20 (Reported)	FY 20 (Continuing Business)	FY 19 (Reported)	FY 19 (Continuing Business)	YoY% (Reported)	YoY% (Continuing Business)
Gross Revenues	41,839	41,809	36,762	35,297	13.8%	18.5%
GM%	34.2%	34.2%	35.0%	34.4%	-76 Bps	-16 Bps
EBITDA	7,214	7,233	6,452	6,102	11.8%	18.5%
EBITDA%	17.2%	17.3%	17.6%	17.3%	-31 Bps	1 Bps
Cost of ESOPS	17	17	0	0	NA	NA
EBITDA (Post RSU)	7,197	7,216	6,452	6,102	11.6%	18.2%
EBITDA% (Post RSU)	17.2%	17.3%	17.6%	17.3%	-35 Bps	-3 Bps
Profit Before Tax (Before exceptional items)	6,025	6,043	5,680	5,349	6.1%	13.0%
PBT % (Before exceptional items)	14.4%	14.5%	15.5%	15.2%	-105 Bps	-70 Bps
Exceptional items	71	71	56	56	26.8%	26.8%
Profit Before Tax	5,954	5,972	5,624	5,293	5.9%	12.8%
PBT %	14.2%	14.3%	15.3%	15.0%	-107 Bps	-71 Bps
Profit After Tax (after Minority Int.)	4,440	4,456	4,033	3,846	10.1%	15.8%
PAT%	10.6%	10.7%	11.0%	10.9%	-36 Bps	-24 Bps
EPS – INR (Basic)	71.4	71.6	65.5	62.5	9.0%	14.7%

Continuing Business excludes GIS business

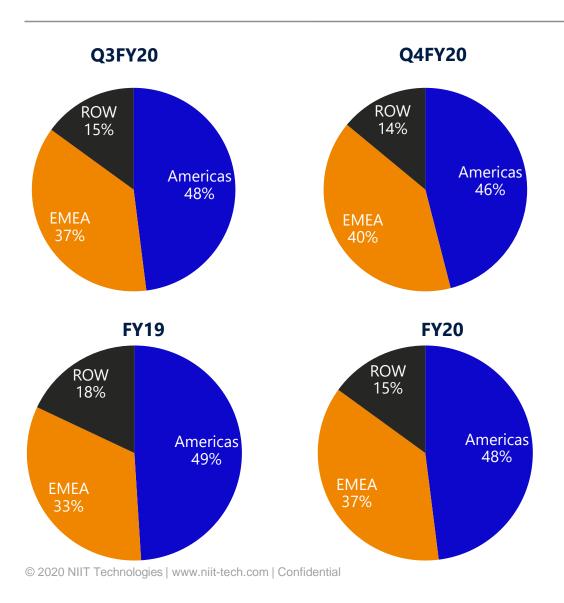
Balance Sheet

INR Mn.

Particulars	As at Mar 31 2020	As at Dec 31 2019	As at Mar 31 2019	Particulars	As at Mar 31 2020	As at Dec 31 2019	As at Mar 31 2019
Equity	625	625	618	Fixed Assets	4,805	4,867	4,223
Reserves & Surplus	23,340	23,096	20,105	Capital Work in Progress	3	: 34	14
		 		Intangible Assets	5,988	6,211	3,996
NET Worth	23,965	23,721	20,723	Current Assets		 	
				Cash and Cash Equivalent	9,365	9,060	9,758
Bank Borrowings	315	41	71	Debtors	8,565	7,543	6,189
Deferred Payment Liabilities	37	169	63	Other Current Assets	4,369	3,805	3,428
Deferred Tax Liability	397	472	395	Current Liabilities	-7,689	-6,639	-5,453
Minority Interest	0	0	75	Future Acquisition Liability	-1,994	-1,753	-1,954
				Deferred Tax Assets	1,302	1,275	1,126
	24,714	24,402	21,327		24,714	24,402	21,327



Geography Mix



Q4FY20:

- Growth in EMEA due to higher revenues in key accounts in BFS, NITL and Whishworks
- Decline in Americas due to lower revenue in TTH

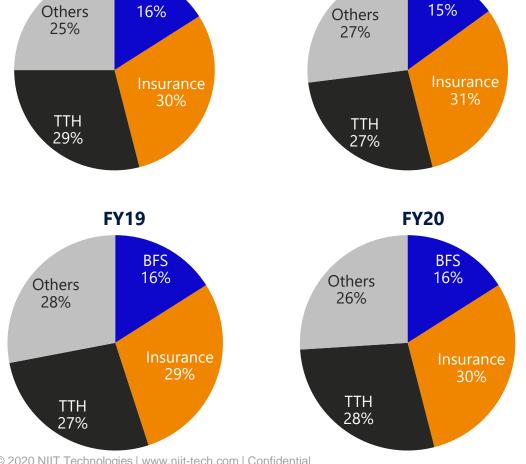
FY20:

Significant growth in EMEA due to higher revenues in key accounts in BFS, TTH and growth in NITL Business and Whishworks Business

Vertical Mix

Q3FY20

BFS



Q4FY20:

Q4FY20

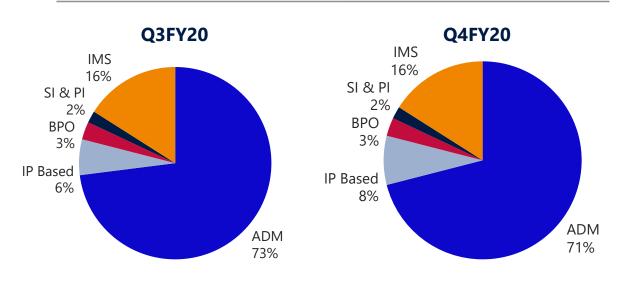
BFS

- Insurance vertical grew due to growth in US and EMEA
- Decline in TTH
- Growth in Others vertical due to growth in Whishworks

FY20:

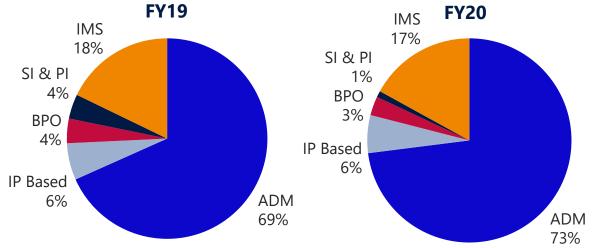
- Growth in TTH on account of growth in top accounts in EMEA and US
- Insurance vertical grew mainly on account of growth top accounts in US and NITL business

Service Mix



Q4FY20:

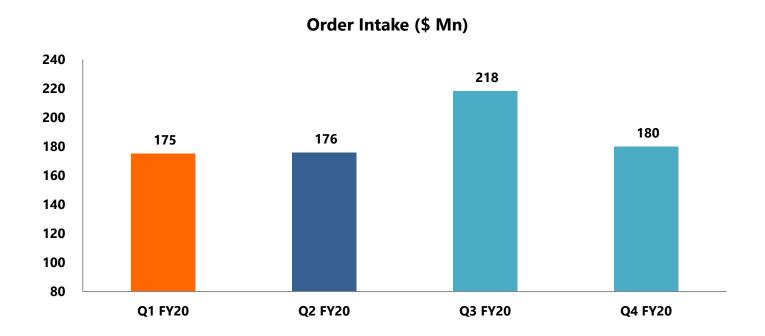
- Digital revenue at 38%
- The product and IP based revenue stands at 8%



FY20:

- Digital revenue at 37%
- The product and IP based revenue stands at 6%

Order Intake

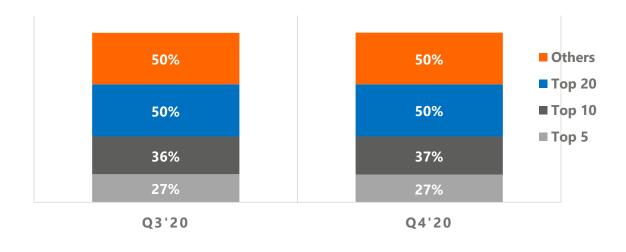


- 10 new customers added: 3 in US, 6 in EMEA and 1 in ROW
- \$180 Mn order intake in the quarter leading to \$468 Mn of firm business executable over next 12 months
- Geographical breakdown of order intake US (81 Mn), EMEA (52 Mn), ROW (47 Mn)

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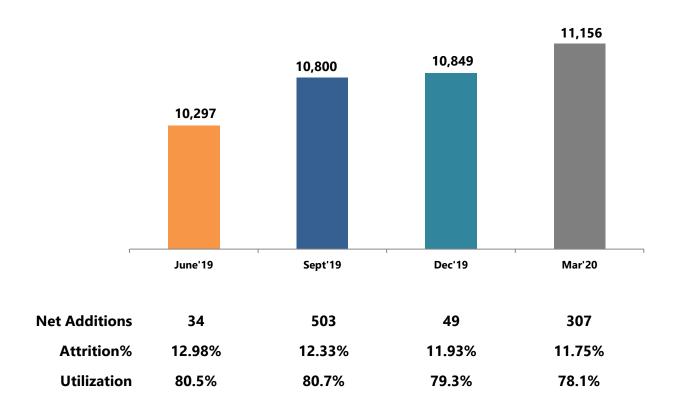
Top Client Mix



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People Resources





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